

Woolden Hill School

Authorised Acceptable Use Policy (Staff, Governors and Volunteers)

Why have an Authorised Acceptable Use Policy?

An Authorised Acceptable Use Policy is about ensuring that you, as a member of staff/volunteer/School Governor at Woolden Hill School can use the Internet, email and other technologies available at the school in a safe and secure way. The policy also extends to out of school facilities e.g. equipment; printers and consumables; Internet and email, managed learning environment and websites.

An Authorised Acceptable Use Policy also seeks to ensure that you are not knowingly subject to **identity theft** and therefore **fraud**. Also that you **avoid cyber-bullying** and just as importantly, you **do not become a victim of abuse**. We have also banned certain sites which put the school network at risk. Help us, to help you, keep safe.

Woolden Hill School strongly believes in the educational value of ICT and recognises its potential to enable staff and volunteers in delivering and supporting the curriculum. Woolden Hill School also believes that it has a responsibility to educate its pupils; teaching them the appropriate behaviours and critical thinking skills to enable them to remain both safe and legal when using the Internet and other related technologies. To this end the expectation of Woolden Hill School is that both staff and volunteers will play an active role in implementing school and departmental Internet safety policies through effective classroom practice.

Woolden Hill School recognises that for staff and volunteers to effectively deliver and support the curriculum they must be able to make use of the ICT facilities of the School and have the opportunity to expand and develop the teaching material associated with their work. However, Woolden Hill School expects that both staff and volunteers, will at all times, maintain an appropriate level of professional conduct in their own use of the School's ICT facilities.

Listed below are the terms of this agreement. Staff, School Governors and volunteers are expected to use the ICT facilities of the School in accordance with these terms. Violation of these terms is likely to result in disciplinary action in accordance with Leicestershire County Council Disciplinary Procedures for Local Government Services Employees. Where the policy is breached in by either volunteers or governors the School will seek to advice and support from the Local Authority in order to manage the situation in a fashion that safeguards the school population.

Please read this document carefully and sign and date it to indicate your acceptance of the terms herein.

1. Equipment

1.1 School Computers

All computers and associated equipment are the property of Woolden Hill School and must be used in accordance with this policy which adheres to the Computer Misuse Act 1990 and the Data Protection Act 1998 (see Glossary). The School assumes responsibility of maintenance of all hardware and software. Mis-use of equipment includes, but is not limited to the following:

- Modification or removal of software
- Unauthorised configuration changes
- Creation or uploading of computer viruses or other malware
- Deliberate deletion of files.
- The uploading of computer files to the School's network

Any of these actions reduces the availability and reliability of computer equipment, puts other users' data at risk and increases downtime caused by repairs, thus delaying other essential work such as upgrades or enhancements.

1.2 Laptop Computers

Laptop computers are issued to all teaching staff and support staff as required. Laptops remain the property of Woolden Hill School at all times, and their usage is subject to the following guidelines:

- The equipment remains the property of Woolden Hill School at all times and must be returned to the School at the end of the lease agreement or contractual period.
- Maintenance of the equipment is the responsibility of Woolden Hill School. All maintenance issues must be referred to the ICT Co-ordinator, through the usual channels.
- All installed software MUST be covered by a valid license agreement held by Woolden Hill School.
- All software installation MUST be carried out by the ICT Co-ordinator in accordance with the relevant license agreements.
- No software should be removed, uninstalled or disabled under any circumstances. Any software problems should be reported through the usual support channels.
- Antivirus software must be updated regularly. For laptop computers, it will be necessary to connect them to the School network to update the antivirus software. This should be done at least weekly.
- The user of the equipment is responsible for all personal files and data stored on the equipment. Backup of the data is the responsibility of the user. It is strongly recommended that all data is regularly backed up, either to an encrypted memory stick or to the Woolden Hill School network server. Where removable media is used the user must ensure that these mediums have not been used to download materials that are at risk of damaging the network. It is recommended that the school's facility to transfer files is used.
- The user of the equipment must not encrypt any data or password protect any files without informing the ICT co-ordinator so as to ensure future usage of the equipment.
- Woolden Hill School cannot be held responsible for loss of data in the event of either a hardware or software failure or user error.
- From time to time, it may be necessary for the ICT Co-ordinator to perform software updates and maintenance for which the equipment must be made available in School when reasonably requested.
- ***The security of the laptop is your responsibility. Try and ensure the anonymity to its owner and school by having no school headed materials stored with it. Under no circumstances should a laptop be left unattended in a car, not even the boot.***
- ***Staff are reminded of the facility to store laptops at school.***

1.3 Use of Removable Storage Media

Whilst staff may use CD disks or flash memory devices to transfer files between home and school, Woolden Hill School cannot guarantee the correct operation of any removable media or the integrity of any data stored on it. It should be noted that rewriteable CDs in particular are neither robust nor reliable, and should not be used as the sole means of storage for important files. Woolden Hill School cannot guarantee the correct operation of flash memory devices on the system, although every effort is made to ensure that this facility is available. Staff are advised to consider use of the personalised teacher file storage area on the school's curriculum server for file transfer between school and home where possible.

1.4 Printers and Consumables

Printers are provided across the School for educational or work-related use only. All printer usage can be monitored and recorded.

- Always print on a black & white printer unless colour is absolutely essential
- Proof-read your document on-screen and use the 'Print-Preview' facility to check the layout before printing.
- Do not print unnecessarily or waste ink or paper.
- Avoid printing directly from the Internet where possible. Internet pages are often not suitably formatted for printing and may cause wastage of paper and other consumables.

1.5 Data Security and Retention

All data stored on the Woolden Hill School network is backed up daily and backups are stored for up to two weeks¹. If you should accidentally delete a file or files in your folder or shared area, please inform the ICT Co-ordinator immediately so that it can be recovered. Generally, it is not possible to recover files that were deleted more than 2 weeks (10 working days) previously.

2. Internet and Email

2.1 Content Filtering

Woolden Hill School provides Internet filtering, designed to remove controversial, offensive or illegal content. However, it is impossible to guarantee that all controversial material is filtered. If you discover any websites containing inappropriate or offensive content, please report these to the ICT Co-ordinator so that they can be filtered.

2.2 Acceptable use of the Internet

Use of the Internet should be in accordance with the following guidelines:

- Transmission of any material in violation of any United Kingdom or other national laws is prohibited. This includes, but is not limited to, copyrighted material, threatening or obscene material or material protected by trade laws
- Only access suitable material – Using the Internet to obtain, download, send, print, display or otherwise transmit or gain access to materials which are unlawful, obscene or abusive is not permitted.
- Respect the work and ownership rights of people outside the School. This includes abiding by copyright laws.
- Do not access Internet chat sites. These represent a significant security threat to the School's network.
- The use of online gaming sites is prohibited. These consume valuable network resources that may adversely affect the performance of the system.
- Do not print out pages directly from a website. Web pages are often not suitably formatted for printing and this may cause significant wastage of paper. If you wish to use content from websites, consider using the copy and paste facility to move it into another application, copyright permitting.

¹ The duration of data being stored on the school network is an issue that the school ICT Co-ordinator/Network Managers will need to decide upon in conjunction with the Headteacher and other members of the school leadership team.

- Do not attempt to download or install software from the Internet. The ICT Co-ordinator assumes responsibility for all software upgrades and installations.
- Staff are reminded that ALL Internet access is logged and actively monitored and traceable.

2.3 Email

Staff are provided with an email address by Woolden Hill School. This may be used for any legitimate educational or work-related activity. Staff should use the email in accordance with the following guidelines and are reminded that the School retains the right to monitor email communications at any time if this is deemed necessary.

The sending or receiving of messages which contain any inappropriate material is strictly forbidden. This material includes, but is not limited to, pornography, unethical or illegal requests, racism, sexism, inappropriate language, or any other use which may be likely to cause offence. Disciplinary action will be taken in all cases.

- Messages relating to, or in support of any illegal activities may be reported to the authorities.
- Whilst it is possible to attach files to an email message, staff are advised that that email is not generally suited to transferring large files. Whilst there are no hard and fast rules regarding file sizes that can be attached to an email message, files exceeding approximately 5MByte in size are generally considered to be excessively large and staff should consider using other methods to transfer such files.
- Do not download or open file attachments unless you are certain of both their content and origin. File attachments may contain viruses or other forms of malware that may cause loss of data or damage to the School network.
- Staff should not send personally identifiable information by email, as it is not a secure medium.

3. External Services

Woolden Hill School, through the Longslade Virtual Learning Environment, provides a number of services that are accessible externally, using any computer with an Internet connection. These should be used strictly for educational or work-related activities only and in accordance with the following guidelines

3.1 The Personal Curriculum File

The Personal Curriculum File provides remote access to files and resources stored on the VLE network, via the Internet. This service is provided to staff for the purposes of file transfer between home and school and also to enable remote access electronic lesson resources.

The use of The Personal Curriculum File is subject to the following guidelines. Use of the service is closely and actively monitored.

- The Personal Curriculum File is provided for use of Woolden Hill School staff and students only. Access by any other party is strictly prohibited.
- By using The Personal Curriculum File you signify that you are a student or employee of Woolden Hill School and that you have been authorised to use the system by the relevant School authority.
- Observe security guidelines at all times. Never reveal your password to anyone
- All files must be virus checked before being transferred via The Personal Curriculum File

Staff using their own facilities at home should abide by the principles and practices on safe and secure Internet practice and use of email, as set out in this Policy.

3.2 Web-Email

Web email provides remote access to your email account from home or anywhere with an Internet connection. Use of this service is subject to the following guidelines. Staff should use email in accordance with the following guidelines and are reminded that the School retains the right to monitor email communications at any time if this is deemed necessary.

- Web-email is provided for use of Woolden Hill School staff and students only. Access by any other party is strictly prohibited.
- By using Web-Email, you signify that you are an employee of Woolden Hill School, and that you have been authorised to use the system by the relevant School authority.
- Observe security guidelines at all times. Never reveal your password to anyone
- Remember to treat file attachments with caution. File attachments may contain viruses or other forms of malware that may cause loss of data or damage to the computer from which you are working. Do not download or open file attachments unless you are certain of both their content and origin. Woolden Hill School accepts no responsibility for damage caused to any external equipment or software as a result of using the web-email service.
- The rules that apply to Email are also to Web-Email.

4.0 Privacy and Data Protection

4.1 Passwords

- Never reveal your password to anyone else or ask others for their password.
- When choosing a password, choose a word or phrase that you can easily remember, but not something which can be used to identify you, such as your name or address. Generally, longer passwords are better than short passwords. It is advisable to use a 'strong' password. A strong password is one which contains a combination of upper and lower-case letters, numbers and other punctuation characters. You can substitute numbers and letters for other characters that look similar, such as '3' for 'E', '1' for 'I' or '@' for 'O', '!' for '1' etc. This will help to make your password much more difficult to guess. Remember that passwords are case-sensitive.
- If you forget your password, please request that it be reset via the ICT Co-ordinator
- If you believe that a student or other staff may have discovered your password, then change it *immediately*.

4.2 Security

- Never attempt to access files or programs to which you have not been granted authorisation. Attempting to bypass security barriers may breach data protection regulations and such attempts will be considered as hack attacks and will be subject to disciplinary action.
- You should report any security concerns immediately to the Head teacher
- Any user identified as a security risk will be denied access to the system and subject to disciplinary action in accordance with Leicestershire County Council Disciplinary Procedures for Local Government Services Employees.

5.0 Management and Information Systems

Access to MIS software is available only from designated locations and only to those staff who require it. Access is subject to agreement with *the Head teacher*. Usage of MIS software is subject to the following guidelines:

- Password security is vital. If you believe that your password has been discovered by a student or other member of staff, **change it immediately**.
- If you leave your computer unattended, particularly in a classroom, either log out or lock it by using the CTRL-ALT-Delete keys and then choosing "Lock Workstation". Once this is done, you will need to re-enter your password to gain access to the computer.
- If you are using MIS software on a computer in a classroom connected to an interactive whiteboard and projector, please be aware that any student information you display on your screen may also be displayed on the whiteboard if the projector is turned on. To ensure protection of sensitive data, please ensure that projectors are turned off or disconnected before using MIS software.
- Joining administration and curriculum networks raises issues regarding who within the school organisation has access to data. Within Woolden Hill School it is understood that the Headteacher and Senior Leadership team have a clear duty of care to protect the access to confidential data. Further details regarding this aspect of the School's E-safety approach can be found in Appendix G (Management and Information Systems).
- Where staff are working at home and connect remotely to the school's MIS system then all of the above considerations also apply. Staff must ensure that their home Internet connection is secure from outside access particularly if a wireless network is used. Additionally staff should take due care of any material which they print at home.

6.0 Mobile Technologies

For reasons of safety and security staff, governors and volunteers should not use their mobile phone or any other technology in a manner that is likely to bring the school into disrepute or risk the welfare of a child or young person.

The development of mobile technology is such that mobile phones and other similar devices connected to mobile networks have enhanced features which include: picture messaging; mobile access to the Internet; entertainment in the form of video streaming and downloadable video clips from films, sporting events, music and games etc. The capabilities of 3G mobile phones also means that adults working within the school environment may be sent inappropriate images or videos, or be encouraged to send back images or video of themselves using integrated cameras.

In order to reduce the opportunity for those behaviours that could possibly cause upset, it is advisable that staff, governors and volunteers working with children and young people within the school setting, limit their use of mobile technologies to necessary communication during specified breaks during the school day.

If you are sent inappropriate material e.g. images or videos **report it immediately**.

7.0 Support Services

All ICT hardware and software maintenance and support requests should be submitted to the ICT Co-ordinator using one of the following methods:

- In person at Woolden Hill School

Woolden Hill School will make every effort to ensure that all technical or operational problems are resolved within a reasonable time.

7.1 Software Installation

The ICT Co-ordinator assumes responsibility for all software installation and upgrades. Staff may request the installation of new software packages onto the network, but this will be subject to the following:

- A minimum of [specified period of notice] is required for packaging and installation of new software.
- Software cannot be installed on the School's network without a valid license agreement. This must be supplied with the software package.
- Please check the licensing terms of the software package carefully to ensure that it is suitable for use on the School network. If you are unsure, please ask the ICT Co-ordinator for assistance or contact the software supplier. A relevant and valid license agreement document will be required before any software packages can be installed.
- All software installation media and license agreements are held centrally within the School to aid in license tracking and auditing. Installation media cannot normally be released except by special agreement.
- When purchasing new software for use on the School network, please check its suitability, compatibility and licensing terms with the ICT Co-ordinator. Purchase orders for new software will normally be authorised only with the agreement of the ICT Co-ordinator and the Head teacher.

7.2 Service Availability

Whilst every effort is made to ensure that the systems, both hardware and software are working correctly, the School will not be responsible for any damages or loss incurred as a result of system faults, malfunctions or routine maintenance. These damages include loss of data as a result of delay, non-deliveries, mis-deliveries or service interruptions caused by the system or elements of the system, or your errors or omissions. Use of any information obtained via the School ICT system is at your own risk. Woolden Hill School specifically denies any responsibility for the accuracy of information obtained whilst using the ICT systems.

Glossary

- Computer Misuse Act

The Computer Misuse Act makes it an offence for anyone to have:-

- Unauthorised access to computer material e.g. if you find or guess another user's password and use it.
- Unauthorised access to deliberately commit an unlawful act e.g. if you guess another user's password and access their learning account without permission
- Unauthorised changes to computer material e.g. if you change the desk-top set up on your computer or introduce a virus deliberately to the school's network system.

- Data Protection Act 1998

The Data Protection Act ensures that information held about you is used for specific purposes only. These rules apply to everyone in the school.

The Act covers the collection, storing, editing, retrieving, disclosure, archiving and destruction of data held about individuals in the school. The Act not only applies to paper files it also applies to electronic files.

The Principles of the Act state that data must be:

- Fairly and lawfully processed
 - Processed for limited purposes
 - Adequate, relevant and not excessive
 - Accurate and up to date
 - Kept no longer than necessary
 - Processed in accordance with data subject's rights
 - Secure
 - Not transferred to other countries without adequate protection
- RIPA – Regulation of Investigatory Powers Act 2002
- If a request for authorised access is made to the school they will provide the appropriate access to your ICT records and files. The Act legislates for using methods of surveillance and information gathering to help the prevention of crime, including terrorism. RIPA makes provision for:
- the interception of communications
 - the acquisition and disclosure of data relating to communications
 - the carrying out of surveillance
 - the use of covert human intelligence sources
 - access to electronic data protected by encryption or passwords

If a request for authorised access is made to the school, we will provide the appropriate access to your ICT records and files.

REQUIRED SIGNATURE

MEMBER OF STAFF/VOLUNTEER

I understand and agree to the provisions and conditions of this agreement. I understand that any violations of the above provision may result in disciplinary action and revocation of privileges. I also agree to report any misuse of the system to the Head teacher. I agree to use the Internet and electronic communications systems in compliance with the terms outlined in this document and understand that my Internet access and any electronic communications may be logged or monitored.

NAME _____

SIGNATURE _____

2010

Item of Equipment on Loan:

Serial No:

